



MPM Provider Quality Newsletter

To access the materials referenced in this newsletter, go to:
www.medpointmanagement.com/provider-resources

- > Click on "Quality Management Information" and then "2021 Quality Newsletters."
- > All materials are listed in one PDF document.
- > Please also note that MedPOINT's Reference Guides are available under "HEDIS Documents."

Happy New Year to our MedPOINT Provider and Quality Family!

Find out how clinics are handling the vaccine roll-out on the MedPOINT's QM Bulletin Board! The new MedPOINT Quality Management Discussion Board was designed to give you a place to discuss topics on your mind, ask questions and receive quick answers from other providers and quality staff in our network. We will be featuring a new topic every month and need your participation! Everyone benefits when you contribute. This is available for all MedPOINT managed groups!

This month, please let us know:

- **How is your clinic handling the COVID vaccine roll-out?**
- **What are your challenges and successes?**

You must sign up to participate in the discussion and it is quick and easy. Please visit qualitypoint.medpointmanagement.com or launch the site from our website at medpointmanagement.com. Then just click on "Getting Started" on the right side of the discussion screen. We value your input on this and other topics.

Interpretata Data

2021 Interpretata data will be available in March after the 2020 HEDIS rules are certified and loaded into the system. However, you may notice that there are measures for CBP, WCV and W30 that have "INT" after them. This identifies an

Interpreta temporary measure until the final rules are confirmed and data is available for these measures.

Interpreta member gap reports are the best tool to use to start the year and bring in your patients who missed their screenings and chronic care last year. Data in the portal reflects those members who are still due in 2020/2021. Please also start early to schedule seniors for their Annual Wellness Visits and to complete missing multi-year measures such as Breast Cancer Screenings and Cervical Cancer Screenings. If you have any questions, please contact us at qualitymeasures@medpointmanagement.com, (818) 702-0100, ext. 1353, or contact your dedicated HEDIS/Stars Specialist.



Supplemental Data Deadlines

There is still time to submit Standard data extracted directly from your EMR up until 2/28/2021. Please contact us before submitting spreadsheets so we can send the updated file formats to you.

Thank you to those who submitted medical records through the Interpretata Supplemental Data portal. The portal is now closed as of 12/15/2020 for non-standard data.

Updates:

Alignment – Alignment Health Plan is offering a free patient satisfaction training for the providers in their network entitled “Leading to a Positive Patient Experience” on Thursday, February 4, 2021, at 12:00 p.m. Please email Stars@ahcusa.com to request the link to the training and obtain more information.

COVID Vaccination Tracking – The COVIDReadi system (COVID-19 Vaccination Provider Registration System administered by the California Department of Public Health) is open for registration at <https://ca.covidreadi.com/>. All Health Care Providers who receive and administer COVID-19 vaccines must be enrolled in the program and have a valid CAIR2 Org Code. For further information on DHCS COVID-19 vaccine administration, please go to DHCS COVID-19 Vaccine Administration FAQs.

DHCS Extension – DHCS received approval from the Centers for Medicare & Medicaid Services (CMS) for a one-year extension of the Medi-Cal 2020 Section 1115 demonstration, through December 31, 2021. Programs include, but are not limited to, the Global Payment Program (GPP), Whole Person Care (WPC), transition of the Medi-Cal pharmacy benefit from managed care to fee-for-service, the Dental Transformation Initiative (DTI), and Drug Medi-Cal Organized Delivery Systems. Additional updates are posted on the DHCS COVID-19 resource page.

New Telehealth CAHPS Survey – The Agency for Healthcare Research and Quality (AHRQ) has released a new Clinician & Group Visit Survey 4.0 that addresses telehealth visits by asking if the visit was by phone or video. This can be used to as a guide when designing your own patient satisfaction surveys for your patients. Please see the new survey here: www.ahrq.gov/sites/default/files/wysiwyg/cahps/surveys-guidance/cg/adult-eng-cg40-3351a.pdf.

Blue Shield – On January 1, 2021, Blue Shield Promise’s Medicare membership was officially transferred to Blue Shield of California. As a result, Blue Shield Promise no longer offers Medicare Advantage plans and Blue Shield Promise Medicare Advantage plan enrollees have transitioned over to Blue Shield of California Medicare Advantage plan.

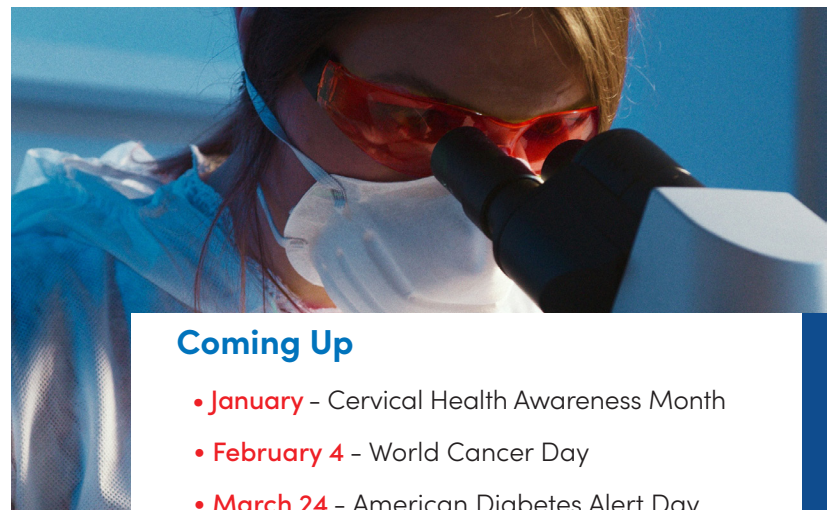


Resources

2021 MCAS Measures – The final 2021 MCAS (Medi-Cal Managed Care Accountability Set) measures have been released by DHCS (Department of Managed Health Care) and are included with this newsletter. MCAS is a set of performances measures that DHCS selects for annual reporting by Medi-Cal managed care health plans. For 2021, pharmacy-dependent measures were removed because of the Medi-Cal Rx transition but they may reappear in MY2022. The list of measures can also be accessed here: www.dhcs.ca.gov/dataandstats/reports/Documents/RV2022-MCAS-12-31-2020.pdf

Telehealth HEDIS Measures – The National Committee for Quality Assurance (NCQA) provides the following list of “Measures Impacted by Telehealth Revisions” for your reference: www.ncqa.org/covid/?utm_medium=email&utm_source=sf&utm_campaign=covid-digest&utm_term=20210108

COVID 19 Resources – The Community Clinic Association of LA County (CCALAC) has an extensive COVID 19 resources page at https://ccalac.org/resource-library/covid-19-resources/#COVID19_Vaccine_Resources that includes FAQs, trainings, protocols, operations and vaccines. This organization serves the Federally Qualified Health Centers (FQHCs) in LA County but many of the resources relate to all providers.



Coming Up

- **January** – Cervical Health Awareness Month
- **February 4** – World Cancer Day
- **March 24** – American Diabetes Alert Day



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Medi-Cal Managed Care Accountability Set (MCAS)

Updated December 7, 2020

MCAS for Medi-Cal Managed Care Health Plans (MCPs) Measurement Year 2021 | Reporting Year 2022

Based on Centers for Medicare & Medicaid Services (CMS) Adult and Child Core Sets for Reporting Year 2021

Total Number of Measures = 36 (10 Hybrid and 26 Administrative)

MPL means Minimum Performance Level

#	MEASURE REQUIRED OF MCP	MEASURE ACRONYM	MEASURE TYPE METHODOLOGY	HELD TO MPL
1	Breast Cancer Screening	BCS	Administrative	Yes
2	Cervical Cancer Screening	CCS	Hybrid	Yes
3	Child and Adolescent Well-Care Visits	WCV	Administrative	Yes ^{i, iii}
4	Childhood Immunization Status: Combination 10	CIS-10	Hybrid	Yes
5	Chlamydia Screening in Women	CHL	Administrative	Yes ⁱⁱⁱ
6	Comprehensive Diabetes Care: HbA1c Poor Control (>9.0%)	CDC-H9	Hybrid	Yes
7	Controlling High Blood Pressure	CBP	Hybrid	Yes
8	Immunizations for Adolescents: Combination 2	IMA-2	Hybrid	Yes



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#	MEASURE REQUIRED OF MCP	MEASURE ACRONYM	MEASURE TYPE METHODOLOGY	HELD TO MPL
9	Prenatal and Postpartum Care: Postpartum Care	PPC-Pst	Hybrid	Yes
10	Prenatal and Postpartum Care: Timeliness of Prenatal Care	PPC-Pre	Hybrid	Yes
11	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: BMI Assessment for Children/Adolescents	WCC-BMI	Hybrid	Yes ⁱⁱⁱ
12	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Nutrition	WCC-N	Hybrid	Yes ⁱⁱⁱ
13	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Physical Activity	WCC-PA	Hybrid	Yes ⁱⁱⁱ
14	Well-Child Visits in the First 30 Months of Life - Well-Child Visits in the First 15 Months	W30	Administrative	Yes ⁱ
15	Well-Child Visits in the First 30 Month of Life - Well-Child Visits for Age 15 Months - 30 Months	W30	Administrative	Yes ⁱ
16	Ambulatory Care: Emergency Department (ED) Visits	AMB-ED ^{iv}	Administrative	No
17	Antidepressant Medication Management: Acute Phase Treatment	AMM-Acute	Administrative	No
18	Antidepressant Medication Management: Continuation Phase Treatment	AMM-Cont	Administrative	No
19	Asthma Medication Ratio ⁱⁱ	AMR	Administrative	No
20	Concurrent Use of Opioids and Benzodiazepines	COB	Administrative	No
21	Contraceptive Care—All Women: Long Acting Reversible Contraception (LARC)	CCW-LARC	Administrative	No
22	Contraceptive Care—All Women: Most or Moderately Effective Contraception	CCW-MMEC	Administrative	No



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#	MEASURE REQUIRED OF MCP	MEASURE ACRONYM	MEASURE TYPE METHODOLOGY	HELD TO MPL
23	Contraceptive Care—Postpartum Women: LARC—3 Days	CCP-LARC3	Administrative	No
24	Contraceptive Care—Postpartum Women: LARC—60 Days	CCP-LARC60	Administrative	No
25	Contraceptive Care—Postpartum Women: Most or Moderately Effective Contraception—3 Days	CCP-MMEC3	Administrative	No
26	Contraceptive Care—Postpartum Women: Most or Moderately Effective Contraception—60 Days	CCP-MMEC60	Administrative	No
27	Developmental Screening in the First Three Years of Life	DEV	Administrative	No
28	Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	SSD	Administrative	No
29	Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence	FUA	Administrative	No
30	Follow-Up After Emergency Department Visit for Mental Illness	FUM	Administrative	No
31	Follow-Up Care for Children Prescribed Attention-Deficit / Hyperactivity Disorder (ADHD) Medication: Continuation and Maintenance Phase	ADD-C&M	Administrative	No
32	Follow-Up Care for Children Prescribed Attention-Deficit / Hyperactivity Disorder (ADHD) Medication: Initiation Phase	ADD-Init	Administrative	No
33	Metabolic Monitoring for Children and Adolescents on Antipsychotics	APM	Administrative	No
34	Plan All-Cause Readmissions	PCR	Administrative	No
35	Screening for Depression and Follow-Up Plan ⁱⁱ	CDF	Administrative	No
36	Use of Opioids at High Dosage in Persons Without Cancer	OHD	Administrative	No



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MCAS for Population-Specific Health Plans (PSPs) Measurement Year 2021 | Reporting Year 2022

PSPs:

- AIDS Healthcare Foundation (AHF)
- Rady Children's Hospital—San Diego (RCHSD)
- SCAN Health Plan (SCAN)

#	MEASURE REQUIRED OF PSP	MEASURE ACRONYM	MEASURE TYPE METHODOLOGY	PSP	HELD TO MPL
1	Breast Cancer Screening	BCS	Administrative	SCAN	Yes
2	Child and Adolescent Well-Care Visits	WCV	Administrative	RCHSD	Yes ⁱ
3	Comprehensive Diabetes Care: HbA1c Poor Control (>9.0%)	CDC-H9	Hybrid	AHF, SCAN	Yes
4	Controlling High Blood Pressure	CBP	Hybrid	AHF, SCAN	Yes
5	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: BMI Assessment for Children/Adolescents	WCC-BMI	Hybrid	RCHSD	Yes ⁱⁱⁱ
6	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Nutrition	WCC-N	Hybrid	RCHSD	Yes ⁱⁱⁱ
7	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Physical Activity	WCC-PA	Hybrid	RCHSD	Yes ⁱⁱⁱ
8	Well-Child Visits in the First 30 Months of Life - Well-Child Visits in the First 15 Months	W30	Administrative	RCHSD	Yes ⁱ
9	Well-Child Visits in the First 30 Months of Life - Well-Child Visits for Age 15 Months - 30 Months	W30	Administrative	RCHSD	Yes ⁱ
10	Ambulatory Care: Emergency Department (ED) Visits	AMB-ED	Administrative	RCHSD	No



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#	MEASURE REQUIRED OF PSP	MEASURE ACRONYM	MEASURE TYPE METHODOLOGY	PSP	HELD TO MPL
11	Concurrent Use of Opioids and Benzodiazepines	COB	Administrative	AHF, SCAN	No
12	Contraceptive Care—All Women Ages 15–20: LARC	CCW-LARC	Administrative	RCHSD	No
13	Contraceptive Care—All Women Ages 21–44: LARC	CCW-LARC	Administrative	AHF	No
14	Contraceptive Care—All Women Ages 15–20: Most or Moderately Effective Contraception	CCW-MMEC	Administrative	RCHSD	No
15	Contraceptive Care—All Women Ages 21–44: Most or Moderately Effective Contraception	CCW-MMEC	Administrative	AHF	No
16	Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence	FUA	Administrative	AHF, SCAN	No
17	Follow-Up After Emergency Department Visit for Mental Illness	FUM	Administrative	AHF, SCAN	No
18	Screening for Depression and Follow-Up Plan	CDF	Administrative	AHF, SCAN	No
19	Use of Opioids at High Dosage in Persons Without Cancer	OHD	Administrative	AHF, SCAN	No



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MCAS for Managed Long-Term Services and Supports Plans (MLTSSPs) Measurement Year 2021 | Reporting Year 2022

#	MEASURE REQUIRED OF MLTSSP	MEASURE ACRONYM	MEASURE TYPE METHODOLOGY	HELD TO MPL
1	Ambulatory Care: ED Visits	AMB-ED	Administrative	No
2	Plan All-Cause Readmissions	PCR	Administrative	No

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- i Currently, the National Committee for Quality Assurance (NCQA) has not developed benchmarks for these measures; when NCQA does develop benchmarks for the measures, MCPs will be held to the MPL.
 - ii Measure is part of both the CMS Adult and Child Core Sets. Though MCPs will report the “Total” rate, data will be collected stratified by the child and adult age groups.
 - iii MCPs held to the MPL on the total rate only.
 - iv Stratified by Seniors and Persons with Disabilities (SPDs).