

PROVIDER QUALITY NEWSLETTER

APRIL 2018

MedPOINT
MANAGEMENT
Pointing Healthcare In The Right Direction

The April 2018 Episource Report is Posted!

The April Episource Report is posted at <https://hedis.episource.com/Account/Login> and includes data up to 3/31/18. Please download the "Member Quality Compliance Report" to bring in current and new members for their preventive screenings and diabetes care. Use the Summary report to see how many members you need to schedule in 2018 to meet the goals. Let us know if you would like a quick training over the phone on how to use the reports to your advantage.

Supplemental Data

Thank you to all the clinics who submitted supplemental data in 2017. The overall response greatly improved over last year. Your hard work is greatly appreciated. We will be accepting Supplemental Data throughout 2018 for the current measurement year, so please contact us at QIFiles@medpointmanagement.com if you would like further information on this.

New Colorectal Quest Test takes one Sample!

Quest now offers the InSure ONE test that requires only one sample and uses toilet water collected from a single bowel movement. The new one test kits can be ordered directly from Quest by calling 866-697-8378. Do you have the two sample kits in your office? These can still be used; check the expiration date before distributing the kits to your patients.

Cervical Cancer Screening (CCS) Initiative in 2018

We all know how important it is for women 21-64 years old to get a pap smear every 3 years (every five

years if 30 or over on the date of service and HPV co-testing is done). This year, we have committed to improving this measure by 5% and we need your help. Please make it a priority to call your members to come in for this screening. The lab provides the code needed for HEDIS so please remember to use the correct contracted lab vendor for your members. And always remember to code total hysterectomy (Z90.710) to remove them from the denominator.



Language Assistance Notice

Please post the attached Language Assistance Notice from LA Care and Care 1st in your reception room to help your patients who may need help with language translation.



Controlling High Blood Pressure

The Controlling High Blood Pressure (CBP) HEDIS measure has been added to the Medi-Cal auto-assignment measures for 2018. New hypertension treatment guidelines are being evaluated by the National Committee for Quality Assurance for application in HEDIS® 2019 (measurement year 2018). If approved, the Controlling Blood Pressure measure will be revised to require a final 2018 BP of <140/90 for all adults. The final rule is expected in July, but providers are encouraged to begin updating their workflows and standing orders now.



LA Care 2018 HEDIS-At-a-Glance Guide

LA Care has posted their new HEDIS Guide on their website under Health Education Resources. Download this 119 page guide for your reference here: <https://www.lacare.org/providers/provider-resources/hedis-resources>.

GET READY FOR MAY'S HEALTH THEMES!



Mental Health Month

May is a good time to focus on HEDIS measures that address mental health.
There are 10 Behavioral Health measures that you should know about:

1. **ADD** - Follow-Up Care for Children Prescribed ADHD Medication
2. **AMM** - Antidepressant Medication Management
3. **APM** - Metabolic Monitoring for Children and Adolescents on Antipsychotics
4. **FUA** - Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence
5. **FUH** - Follow-Up After Hospitalization for Mental Illness
6. **FUM** - Follow-Up After Emergency Department Visit for Mental Illness
7. **SAA** - Adherence to Antipsychotic Medications for Individuals With Schizophrenia
8. **SMC** - Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia
9. **SMD** - Diabetes Monitoring for People With Diabetes and Schizophrenia
10. **SSD** - Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications

For details, please see <http://www.ncqa.org/hedis-quality-measurement/hedis-measures/hedis-2018> or contact us for information on specific measures and we will send the technical specifications.



National Physical Fitness and Sports Month

For National Physical Fitness and Sports Month, we remind you how important the Adolescent Well Care (AWC) and Well Child 3-6 years (W34) measures are and that sports physicals count for this measure (Z02.5), as well as routine child exam codes (Z00.121/ Z00.129). Also remember to code Counseling for Physical Activity (Z71.82) for 13-17 year olds.



April is Alcohol Awareness Month

See the informational flyers that were sent with the March Quality Newsletter to share with your patients. Please let us know if you would like us to resend them to you.

Language Assistance Notice

English:

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-800-605-2556. (TTY: 711).

繁體中文 (Chinese):

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-605-2556（TTY：711）。

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-605-2556 (TTY: 711)번으로 전화해 주십시오.

Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-605-2556 (телетайп: 711).

فارسی (Farsi):

فارسی گویندگان، تہ سہیلات زبانی بہ صورت رایگان بہ رای شفاف راہم می باشد. بہا 1 ات وجہ: اگر بہ زبانی دیری گب سامت 800-605-2556 (TTY: 771)

हिंदी (Hindi):

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-605-2556 (TTY: 711) पर कॉल करें।

Hmong (Hmong):

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-605-2556 (TTY: 711).

Español (Spanish):

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-605-2556 (TTY: 711).

Tiếng Việt (Vietnamese):

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-605-2556 (TTY: 711).

Tagalog (Tagalog - Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-605-2556 (TTY: 711).

العربية (Arabic):

800-605-2556 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية توافر لك بالمجان. اتصل برقم 1 2556 (711:YTT)

ພາສາລາວ (Lao):

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-605-2556 (TTY: 711).

日本語 (Japanese):

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-605-2556（TTY:711）まで、お電話にてご連絡ください。

ภาษาไทย (Thai):

เจียมน: ถ้าคุณพูดภาษาไทยคุณสมารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-605-2556 (TTY: 711).

ਪੰਜਾਬੀ ਦੇ (Punjabi):

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-605-2556 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ខ្មែរ (Cambodian):

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-605-2556 (TTY: 711)។

Հայերեն (Armenian):

ՈւիշուհրդութՅՈՒՆԷՐԷ խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ձանգահարեք 1-800-605-2556 (TTY (հեռատիպ) 711):