

# Priority Medicaid Quality Measures for Measurement Year 2021 Managed Care Accountability Set (MCAS) Educational Deck-Telehealth & HEDIS®

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# MCAS and HEDIS®

- The Managed Care Accountability Sets (MCAS) / External Accountability Set (EAS) is a set of performance measures that DHCS selects for annual reporting by Medi-Cal MCPs (Managed Care Plans).
- MCAS measures align with Centers for Medicare and Medicaid Services' (CMS) Child and Adult Core Sets, as well as with the National Committee for Quality Assurance's (NCQA) HEDIS® quality measures.

# COVID-19 Pandemic and MCAS

- National Committee for Quality Assurance (NCQA) approved adjustments to HEDIS® measures in support of health plans, clinicians and patients who rely on telehealth services as a result of the disruption by the COVID-19 pandemic.
  - Aligns with telehealth guidance from the CMS and other federal and state regulators
- The following are educational slides that reflect the various adjustments to the MCAS performance measures for MY (Measurement year) 2021.

# Telehealth Services Billing

- A large proportion of HEDIS® measures allow the use of telehealth modality, easing limitations during the COVID-19 pandemic.
- More flexibility to determine if a service or benefit is applicable to a telehealth visit.
- Telehealth Value Set Codes:

Telehealth	Code
Telehealth POS	POS: 02
Telehealth Modifier	CPT Modifier: 95, GT
Telephone Visits	CPT: 98966-98968, 99441-99443 SNOMED CT Edition: 11797002, 185317003, 314849005, 386472008, 386473003, 386479004

- Unless otherwise specified, **telehealth visits** require real-time interactive audio and video telecommunications.
- **E-visit or virtual check-in telehealth visits** are not “real-time” but still requires two-way interaction between the member and provider.

# Changes for Measurement Year (MY) 2021

The following 5 measures will not be held to Minimum Performance Level (MPL) MY 2021:

1. AMR – Asthma Medication Ratio (Pharmacy)
2. AMM-Acute – Anti-depressant Medication Management – Acute Phase (Pharmacy)
3. AMM-Cont – Anti-depressant Medication Management – Continuation Phase (Pharmacy)

Note, this change may not be permanent for these 3 measures, but will be in place for the first year of the pharmacy carve out (2021).

4. SSD – Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (Chronic Health)
5. APM – Metabolic monitoring for Children and Adolescents on Antipsychotics (Behavioral Health)

# MCAS Measures by Domain

Acronym	HEDIS® Measure	HEDIS® Measure Domain
W30	Well-Child Visits in the First 30 Months of Life - Well-Child Visits in the First 15 Months	Peds Health
W30	Well-Child Visits in the First 30 Month of Life - Well-Child Visits for Age 15 Months - 30 Months	Peds Health
CIS-10	Childhood Immunization Status - Combo 10	Peds Health
WCV	Child and Adolescent Well-Care Visits	Peds Health
WCC-BMI	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI Assessment (WCC-BMI)	Peds Health
WCC-N	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Nutrition	Peds Health
WCC-PA	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Physical Activity	Peds Health
IMA-2	Immunizations for Adolescents - Combo 2	Peds Health

# MCAS Measures by Domain

Acronym	HEDIS® Measure	HEDIS® Measure Domain
CDC >9	Comprehensive Diabetes Care - A1c Result >9	Chronic Health
CBP	Controlling Blood Pressure	Chronic Health
CHL	Chlamydia Screening	Women's Health
CCS	Cervical Cancer Screening	Women's Health
BCS	Breast Cancer Screening	Women's Health
PPC-Post	Prenatal and Postpartum Care - Postpartum	Women's Health
PPC-Pre	Prenatal and Postpartum Care - Timeliness of Prenatal Care	Women's Health



# Peds Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Well-Child Visits in the First 30 Months of Life - Well-Child Visits in the First 15 Months (W30)	Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.	Removed the telehealth exclusion.	<ul style="list-style-type: none"> <li>0-15 months of age require 6 visits by 15 months of age</li> </ul>
Well-Child Visits in the First 30 Month of Life - Well-Child Visits for Age 15 Months - 30 Months (W30)	Well-Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.	Removed the telehealth exclusion.	<ul style="list-style-type: none"> <li>15 months to 30 months require 2 visits</li> </ul>

# Peds Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Childhood Immunization Status (CIS)	<p>The percentage of children 2 years of age who had</p> <ul style="list-style-type: none"> <li>• four diphtheria, tetanus and acellular pertussis(DTaP)</li> <li>• three polio (IPV)</li> <li>• one measles, mumps and rubella (MMR)</li> <li>• three haemophilus influenza type B(HiB)</li> <li>• three hepatitis B (HepB)</li> <li>• one chicken pox (VZV)</li> <li>• four pneumococcal conjugate (PCV) onehepatitis A (HepA)</li> <li>• two or three rotavirus (RV)</li> <li>• two influenza (flu) vaccines</li> </ul> <p>BY their second birthday. The measure calculates a rate for each vaccine and nine separate combination rates.</p>	Not applicable	<p><i>Added a requirement that LAIV (influenza) vaccination must occur on the child's second birthday.</i></p> <p>Measure Specs: At least two influenza vaccinations (Influenza Immunization Value Set; Influenza Vaccine Procedure Value Set), with different dates of service on or before the child's second birthday. Do not count a vaccination administered prior to 6 months (180 days) after birth.</p> <p>– One of the two vaccinations can be an LAIV vaccination (Influenza Virus LAIV Immunization Value Set; Influenza Virus LAIV Vaccine Procedure Value Set) administered on the child's second birthday. Do not count an LAIV vaccination administered before the child's second birthday.</p>

# Peds Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Child and Adolescent Well-Care Visits (WCV)	The percentage of members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.	Removed the telehealth exclusion	<ul style="list-style-type: none"> <li>• This measure is a combination measure that REPLACES and COMBINES the former “Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life” (W34) and “Adolescent Well-Care Visits” (AWC) HEDIS measures.</li> <li>• Expanded to ages 3-21               <ul style="list-style-type: none"> <li>• Needing one visit in the measurement year</li> </ul> </li> </ul>

# Peds Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
<p><b>Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents –</b></p> <ul style="list-style-type: none"> <li>BMI Assessment (WCC-BMI)</li> <li>Nutrition (WCC-N)</li> <li>Physical Activity (WCC-PA)</li> </ul>	<p>The percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN and who had evidence of the following during the measurement year:</p> <ul style="list-style-type: none"> <li>BMI percentile documentation</li> <li>Counseling for nutrition</li> <li>Counseling for physical activity</li> </ul>	<p><b>Numerator criteria</b> The Counseling for Nutrition and Counseling for Physical Activity indicators do not require a specific setting.</p> <p>Therefore, services rendered during a telephone visit, e-visit or virtual check-in meet numerator criteria.</p>	<p><b>Now allowed to accept member-reported biometric values (body mass index, height and weight).</b></p> <p><b>Telephone visit, e-visit or virtual check-in meet criteria for the Counseling for Nutrition and Counseling for Physical Activity indicators.</b></p>

# Peds Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Immunizations for Adolescents (IMA)	The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.	Not applicable	No changes to this measure

# Chronic Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Comprehensive Diabetes Care - A1c Result >9 (CDC>9)	<p>The percentage of members 18-75 years of age with diabetes (type 1 and type 2) who had each of the following:</p> <ul style="list-style-type: none"> <li>Hemoglobin A1c (HbA1c) testing</li> <li>HbA1c poor control (&gt;9.0%)</li> <li>HbA1c control (&lt;8.0%)</li> <li>Eye Exam (retinal) performed</li> <li>BP control (&lt;140/90 mm Hg)</li> </ul> <p>Measure Components Retired</p> <ul style="list-style-type: none"> <li>“HbA1c control (&lt;7.0%) for a selected population” indicator.</li> <li>Medical attention for nephropathy.</li> </ul>	<p>Event/diagnosis criteria</p> <p>Members with at least two outpatient telehealth visits, telephone visits, e-visit or virtual check-ins on different dates of service, with a diagnosis of diabetes meet the event/diagnosis criteria of the eligible population.</p> <p>Exclusion criteria</p> <p>Exclude members who had telephone visits, e-visits or virtual check-ins on different dates of service with an advanced illness diagnosis.</p> <p>Numerator criteria</p> <p>Members who had the most recent BP reading of &lt;140/90 mm Hg taken during an outpatient visit, telephone visit, e-visit or virtual check-in, a nonacute inpatient encounter, or remote monitoring event during the measurement year meet the numerator compliant criteria.</p>	<ul style="list-style-type: none"> <li><b>BP readings can be reported or taken by the member</b> <ul style="list-style-type: none"> <li><b>Removed the remote monitoring device requirement, BPs can be taken by ANY digital device</b></li> </ul> </li> <li><b>Added telephone visits, e-visits and virtual check-ins as appropriate settings for BP readings.</b></li> <li><b>Removed the restriction that only one of the two visits with a diabetes diagnosis be an outpatient telehealth, telephone visit, e-visit or virtual check-in when identifying the event/diagnosis.</b></li> <li><b>Added telephone visits, e-visits and virtual check-ins to the advanced illness exclusion.</b></li> </ul>

# Chronic Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Controlling Blood Pressure (CBP)	The percentage of members 18-85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (<140/90 mm Hg) during the measurement year.	<p><b>Event/diagnosis criteria</b> Members who had at least two outpatient telehealth visits, telephone visits, e-visits or virtual check-ins, on different dates of service with a diagnosis of hypertension on or between January 1 of the year prior to the measurement year and June 30 of the measurement year meet the event/diagnosis criteria of the eligible population.</p> <p><b>Exclusion criteria</b> Exclude members who had telephone visits, e-visits or virtual check-ins on different dates of service with an advanced illness diagnosis.</p> <p><b>Numerator criteria</b> Members who had the most recent BP reading of &lt;140/90 mm Hg taken during a telephone visit, e-visit or virtual check-in, or remote monitoring event during the measurement year meet the numerator compliant criteria.</p>	<ul style="list-style-type: none"> <li>• Visits can be in person or telephonic <ul style="list-style-type: none"> <li>• BP readings can be reported or taken by the member</li> </ul> </li> <li>• Removed the remote monitoring device requirement, BPs can be taken by any digital device</li> <li>• Changed the diagnosis period to the first six months of the MY plus the year prior (2 outpatient visits during this time).</li> <li>• Removed the restriction that only one of the two visits with hypertension diagnosis be an outpatient telehealth, telephone visit, e-visit or virtual check-in when identifying the event/diagnosis.</li> </ul>

# Women's Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Chlamydia Screening (CHL)	The percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year.	Not applicable	No changes to this measure



# Women's Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Cervical Cancer Screening (CCS)	<p>The percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria:</p> <ul style="list-style-type: none"> <li>• Women 21–64 years of age who had cervical cytology performed within the last 3 years.</li> <li>• Women 30–64 years of age who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years.</li> <li>• Women 30–64 years of age who had cervical cytology/high-risk human papillomavirus (hrHPV) cotesting within the last 5 years.</li> </ul>	Not applicable	<ul style="list-style-type: none"> <li>• Added palliative care as a required exclusion.</li> <li>• Clarified that documentation of “vaginal hysterectomy” meets criteria for documentation of hysterectomy with no residual cervix (optional exclusion).</li> </ul>
Breast Cancer Screening (BCS)	The percentage of women 50-74 years of age who had a mammogram to screen for breast cancer.	<p>Exclusion criteria</p> <p>Exclude members who had telephone visits, e-visits or virtual check-ins on different dates of service with an advanced illness diagnosis.</p>	<ul style="list-style-type: none"> <li>• Added telephone visits, e-visits and virtual check-ins to the advanced illness exclusion.</li> <li>• Added palliative care as a required exclusion.</li> </ul>

# Women's Health

HEDIS® Measure Name (Acronym)	HEDIS® Measure Specs	Telehealth Allowance	Changes for MY 2021
Prenatal and Postpartum Care – <ul style="list-style-type: none"> <li>Postpartum (PPC-Post)</li> <li>Timeliness of Prenatal Care (PPC-Pre)</li> </ul>	The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care. <ul style="list-style-type: none"> <li>Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization.</li> <li>Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.</li> </ul>	Numerator criteria A prenatal visit via a telephone visit and virtual check-in with a pregnancy-related diagnosis code in the required timeframe meets the numerator compliant criteria.  For both rates, services provided during a telephone visit, e-visit or virtual check-in are eligible for use in reporting.	<ul style="list-style-type: none"> <li><b>Added telephone visits (Telephone Visits Value Set) e-visits and virtual check-ins (Online Assessments Value Set) to the Timeliness of Prenatal Care rate (administrative specification) and clarified in the Notes that services provided via telephone, e-visit or virtual check-in are eligible for use in reporting both rates.</b></li> <li><b>Clarified that visits that occur prior to the enrollment start date (during the pregnancy) meet criteria.</b></li> </ul>

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