Health In Motion™



Online Health Education Materials Order Form

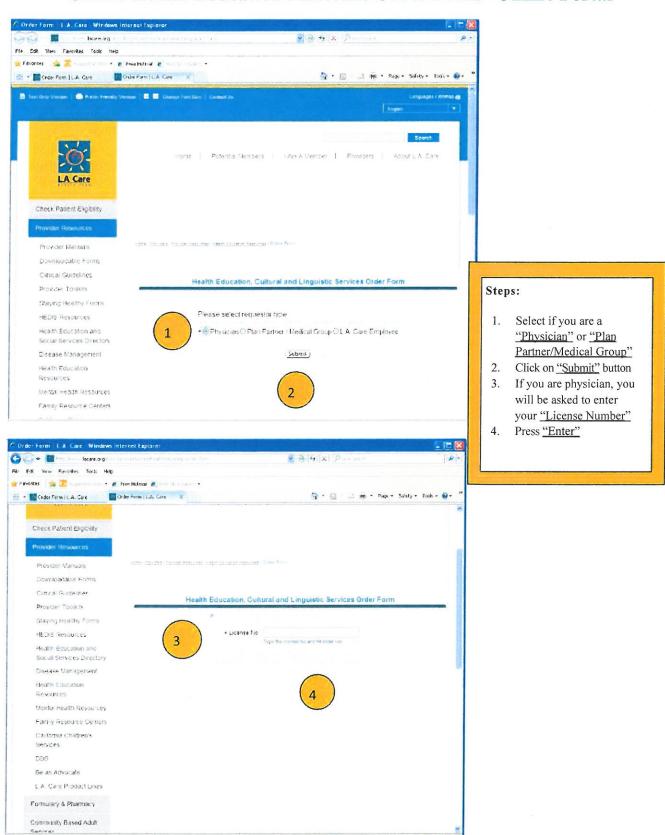
L.A. Care offers free Member Materials that can be ordered through our online portal:

Access directly at: http://www.lacare.org/providers/resources/healtheducation/order-form

Or follow the directions below:



Online Health Education Materials Order Form - Online Portal



Health In MotionTM



HEALTH EDUCATION FOR L.A. CARE PATIENTS

An Easy Way to Refer your Patient!

Please FAX your referral to (213) 438-5042

How to get the referral form:

- 1. Log on to: http://www.lacare.org/providers/provider-resources/health-education-tools
- 2. Click on "Refer L.A. Care members to free Health Education, Cultural and Linguistic Services"

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(Services may be provided via teleph Chronic Conditions			Weliness and Health Education			Cultural & Linguistic Services				
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	Asthma	ethma			Fitness for older adults			Weight Management / Nutrition		
		thronic Condition Support (evidence- esed management program)			Medication management			(include height, weight, and BMI below)		
	COPD				Pre-Disbetes			Nutrition/physical activity for ages 2		
	Diabetes				Stress and anxiety management			Nutrition for families (My Piete)		
	Disability Support (evidence-based management program)				What To Do When Your Child Gets Sick			Padiatric weight management for ages 6-17		
	Hypertension / Hyperlipidemies				Smoking Topecco Cessetion			Weight management for ages 18+		
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Class topics and services include:

- Asthma
- Cholesterol
- Chronic Disease Management
- Hypertension
- Living Well with a Disability
- Nutrition
- Obesity Prevention
- Senior Services
- Smoking/Tobacco Cessation
- Type II Diabetes

QUESTIONS? Please contact:

L.A. Care Health Plan

Health Education, Cultural and Linguistic Services

Email: <u>HealthInMotion@lacare.org</u> Toll free number: 1-855-856-6943



Health Education Referral

for L.A. Care's Direct Line of Business Members

Referred by						Date				
Provider Information										
Provider Name				License #						
	Phone #/Extension Member Information					Fax #				
		er Information				DOR				
Nar	Control of the second				DOB					
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			d via telepho	nic e	counselina or arc	oup appointment: s	see re	verse for descriptions)		
	1814									
		Chronic Conditio	ns		Wellness and He	aith Education		Cultural & Linguistic Services		
	Art	Arthritis			Cold or Flu? Antibiotics Won't Work for You!			Referral for Cultural & Linguistic Services		
	As	Asthma			Fitness for older adults			Weight Management / Nutrition (include height, weight, and BMI below)		
		Chronic Condition Support (evidence-based management program)			Medication management					
	COPD				Pre-Diabetes			Nutrition/physical activity for ages 2-5		
	Diabetes				Stress and anxiety management			Nutrition for families (My Plate)		
	Disability Support (evidence- management program)		nce-based		What To Do When Your Child Gets Sick			Pediatric weight management for ages 6-17		
	Нуј	Hypertension / Hyperlipidemias			Smoking/Tobacco Cessation			Weight management for ages 18+		
		Medical Nutrition Therapy (MNT) Members must meet MNT criteria. (please complete all sections with a * below and attach pertinent lab findings and medications)								
		* Diagnosis:						* Anthropometric Information:		
					8): □Type 1 □Type 2			Date:		
		☐ Pre-ESRD (GFF		Ht: Wt:						
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only		☐ Adult (age 18+)		DA41						
	7 7	☐ Adult (age 18+)		BMI:						
		Other dx or co-mor		* Nutrition Prescription:						
		* Desired objective		☐ Therapeutic Diet Order (attach)						
MN				OR						
only	_				☐ Per Registered Dietician					
MNT	Г	Cleared to exercise without restrictions? ☐ Yes ☐ No, specify								
only		* Provider Signatu	ure:							
Prov	vide	r Special Instruction	ons/Commen	ts:						
1										

Please fax the completed form to (213) 438-5042

Group Appointment and Program Descriptions

L.A. Care Health Plan makes available health education and cultural linguistic services to direct line of business members (MCLA, L.A. Care Healthy Kids, PASC-SEIU Homecare Workers, & L.A. Care Medicare Advantage HMO SNP). Health Education services are offered as individual counseling and/or group appointments. They are available at no cost to direct line of business members. If a health education group appointment is not available, the member will receive a telephonic consultation with one of L.A. Care's health educators. Interpretation services (including ASL) are available for all group appointments.

Health Education Services

Chronic Conditions

- Arthritis: Arthritis (1 session) Educates adults on what arthritis is and how to effectively manage symptoms of arthritis.
- Asthma: Asthma Basics (1 session) Educates children and parents on risk factors, asthma attack prevention, medication adherence, and the use of peak flow meters and spacers.
- Chronic Condition Support: Healthier Living (6 session series) Teaches skills to help manage patient's chronic disease. Instruction includes nutrition, goal setting, and how to better communicate with providers and family members.
- COPD: Living with COPD (1 session) Teaches adults basic COPD information in easy-to-understand terms, common symptoms, and ways to slow the progression of COPD.
- **Diabetes**: Diabetes Self-Management Education and Support (4 sessions) Teaches diabetes self-management in easy-to-understand terms, including symptoms of diabetes, the importance of knowing blood sugar numbers, and ways to manage diabetes.
- **Disability Support**: Living Well With A Disability: (8 session series) A peer support workshop for anyone with a health challenge or disability to build skills, and maintain a life of healthy independent living.
- Hypertension/Hyperlipidemia: Love Your Heart (1 session) Teaches skills to prevent and manage high blood pressure and high cholesterol. Instruction includes nutrition and exercise information.

Health Education

- Cold or Flu? Antibiotics Won't Work for You!: (1 session) Teaches participants the difference between a virus and bacteria, what antibiotics are used for and how to take them, awareness of the risk of antibiotic resistance, and ways to help relieve cold and flu symptoms without the use of antibiotics.
- Fitness for older adults: Burn Rubber (1 session) An exercise program where participants will "burn" calories with the use of a "rubber" resistance band. Popular resistance band exercises have been modified to perform in a chair to meet the needs of the senior population. Eight different exercises are covered for a total body workout. Medication Management: Know Your Medicine (1 session) Teaches adults the different types of drugs and what makes them different, the difference between generic and brandname drugs, ways to take medications safely and how to get the most of your personal pharmacist.
- **Pre-Diabetes**: Little Sugar in the Blood (1 session) For members diagnosed with pre-diabetes (previously called borderline diabetes) or at risk of developing diabetes. Teaches the risk factors that contribute to developing diabetes and how to slow the progression to Type 2 diabetes through good nutrition and physical activity.
- Stress & Anxiety Management: Stress & Anxiety Management (1 session) Teaches what stress and anxiety is, its effect on health, signs/symptoms, and ways to manage stress and anxiety.
- What To Do When Your Child Gets Sick (1 session) Introduces the book, "What To Do When Your Child Gets Sick" to parents with children 0-12 years old. Instruction includes how to use the book at home to care for a sick child and how to protect a child from accidents and injury. The class also discusses how to get the right medical care for a child.

Nutrition / Weight Management

- Nutrition and physical activity for ages 2-5: Eat and Play in a Healthy Way (2 sessions) Teaches parents and caregivers of children ages 2-5 how developmental stages are linked to common mealtime behaviors, the "parent provides, child decides" principle for healthy nutrition and the importance of physical activity at a young age.
- **Nutrition for families:** *My Healthy Plate* (1 session) Introduces "My Healthy Plate" to the entire family. Teaches how to build a healthy plate by balancing portion size and including all basic food groups.
- Pediatric weight management: e.n.e.r.g.y. (Eating Nutritiously, Exercising Regularly & Growing "Y"-isely) (8 sessions) Children 6 to 17 years old and their families. Teaches healthy nutrition, importance of physical activity, and techniques to modify behavior.
- Weight management for ages 18+: L.A. Care Weight Watchers Program Adult L.A. Care Medi-Cal (MCLA) and IHSS members may participate in a limited number of Watchers® weekly meetings at no cost to the member. (Weight Watchers may have restrictions and not all members will qualify.)

Medical Nutrition Therapy (MNT)

• MNT: Services provided under the supervision of a Registered Dietician (RD). Referrals must include all information marked with an asterisk (*) on the referral form and include the physician's signature. If a referral is faxed, the office must retain the fax documents as part of the patient's medical record.

Cultural & Linguistic Services

- Ethnic Group Resources: Referral to community-based organizations working with specific ethnic groups.
- Services for People with Disabilities: Referrals to agencies that offer assistance for people living with disabilities (hearing, vision, and physical impairment).
- Services for Older Adults: Referral to culturally and linguistically appropriate senior centers and programs.

Please fax the completed form to (213) 438-5042

"Healthy Mom" Program



After you give birth, it is time to think about you!

Get a \$40 Target gift card for going to your postpartum doctor visit!

Your postpartum visit is important because your doctor will make sure:

- You don't have any infections.
- Your body is healing.
- You are doing well emotionally.
- It is ok to go back to regular activities, like sex.
- To help you with family planning practices.
- To check your weight and blood pressure.

L.A. Care Health Plan will:

- Educate you on the importance of the postpartum visit.
- Help you schedule your postpartum visit.
- Arrange interpreting services, if needed.
- Arrange transportation services, if needed.



Eligible L.A. Care Medi-Cal direct members who complete their postpartum visit **21-56 days** (**3-8 weeks**) after giving birth can qualify for a **\$40 Target gift card.** L.A. Care will confirm your appointment with your provider in order to get the gift card.

\$40 GIFT CARD

Your postpartum visit should be between 21-56 days (3-8 weeks) after giving birth.

If you need help, call:
Lidia Palomarez
Women's Health Coach
L.A. Care Health Plan
lpalomarez@lacare.org
213.694.1250 x 4408

Programa "Healthy Mom"



¡Después de dar a luz, es momento de pensar en usted! ¡Reciba una tarjeta de regalo de Target por \$40 por ir a su visita posparto!

Su visita posparto es importante porque su médico se asegurará de que:

- No tenga ninguna infección.
- Su cuerpo se cure como debe ser.
- Se encuentre bien emocionalmente.
- Se encuentre bien para retomar las actividades regulares, como por ejemplo las relaciones sexuales.
- Pueda ayudarla con las prácticas de planificación familiar.
- Tenga el peso y la presión arterial bajo control.

L.A. Care Health Plan:

- Asesorará a las mamás sobre la importancia de la visita posparto.
- Le ayudará a programar su visita posparto al médico.
- Coordinará servicios de interpretación, si es necesario.
- Coordinará servicios de transporte, si es necesario.



Las miembros elegibles que estén inscritas en el programa de cobertura directa de Medi-Cal de L.A. Care y vayan a su visita posparto entre 21 y 56 días (3 a 8 semanas) después de dar a luz, podrán recibir una tarjeta de regalo de Target por \$40.

TARJETA DE REGALO POR \$40

Su visita posparto debe ser entre 21 y 56 días (3 a 8 semanas) después de dar a luz. Si necesita ayuda, llame a:

Lidia Palomarez

Consejera para la salud de las mujeres

L.A. Care Health Plan lpalomarez@lacare.org 213.694.1250 x 4408

MINIMUM REQUIREMENTS FOR TOBACCO CESSATION SERVICES



OVERVIEW

As per MMCD Policy Letter 14-006, effective **November 1, 2014,** Primary Care Physicians (PCPs) are required to adhere to the following minimum requirements for tobacco cessation services for Medi-Cal members. The full policy letter can be found at: http://tinyurl.com/pxpe2j5

At minimum, PCPs must:

- Conduct an initial and annual assessment of tobacco use for each member (in addition, pregnant women are to be asked about their exposure to tobacco)
- Document tobacco use in the patient's medical record
- Ask tobacco users about tobacco status at every visit
- Complete an Individual Comprehensive Health Assessment, including the Staying Healthy Assessment (SHA), for all new patients within 120 days of enrollment

Tobacco Cessation Service Requirements

Tobacco cessation medications and services are covered for at least two separate quit attempts per year.

Tobacco Cessation Medications:

Health PlanNicotine patchesNicotine gumNicotine lozengesNicotine lozengesNicotine nasal sprayNicotine inhalerNicotine inhalerBupropion (Zyban) & SR (Wellbutrin)Varenicline (Chantix)Care1st Health PlanPA required, smoking certificate no longer neededPA required, smoking certificate no longer neededPormulary, no PA or ST PA or STPA or ST PA or ST PA or STPA or ST PA or ST PA or ST PA or ST PA or ST requirementPA or ST requirementPA or ST requirementPA or ST requirementPA or ST requirementPA or ST requirement	Tobacco Cessation Fedications:										
Care1st Health Plansmoking certificate no longer neededsmoking certificate no longer neededAnthemFormularyFormularyPAPAFormularyPAL.A. Care Health PlanFormulary, no PA or STFormulary, no PA or ST	Health Plan		Nicotine gum				(Zyban) & SR				
L.A. Care Health Plan Health P		smoking certificate no	PA or ST	smoking certificate no							
Health Plan PA or ST With PA	<u>Anthem</u>	Formulary	Formulary	Formulary	PA	PA	Formulary	PA			
	L.A. Care	PA or ST	PA or ST	with PA							

PA= Prior Authorization ST= Step Therapy

Individual, Group and Telephonic Counseling

- Individual, group, and telephonic counseling must be offered.
 - Refer to L.A. Care Health Education at http://tinyurl.com/qce58cd
 - CA Smoker's Helpline, 1-800-NO-BUTTS
 - Healthycity.org
 - Pregnant women must be offered at least one face-to-face counseling session per quit attempt.
 - School aged children and adolescents must be provided interventions to prevent tobaccourse.
- 5 A's of Tobacco Cessation Counseling
 - Providers are encouraged to use the 5 A's when counseling patients: Ask, Advise, Assess, Assist, and Arrange.

Physician Training and Monitoring

For more information and additional training, including L.A. Care's Tobacco Cessation Provider Toolkit, please visit www.lacare.org. L.A. Care will monitor provider adherence to the new tobacco cessation requirements. Details to follow. Please call the Provider Service Line at 1-866-522-2736 with questions.

Health In MotionTM



My Health In Motion – Member Wellness Site

L.A. Care Health Plan is excited to introduce our new My *Health In Motion* member wellness site! This online tool is a one-stop shop for health and wellness information, self-management tools, and other important resources to help keep L.A. Care members healthy and well.

Here's what you'll find on our My Health in Motion site:

- A comprehensive health appraisal with a health risk report and recommendations for improvement
- Self-management tools such as exercise, nutrition, tobacco cessation, stress management, and weight management
- One-on-one online health coaching sessions
- Health trackers to help reach health and wellness goals
- Interactive online health workshops
- A health and medical information library
- Healthy recipes
- Self-help videos

To access My Health In Motion, members should:

- Go to www.lacare.org and click on "Member sign in" at the top of the page to sign in to the L.A.
 Care Connect member portal
- Click on the "My Health In Motion" tab

We hope that you will use it to help members strive to be as healthy as they can be. If you have questions, please contact Health Education staff at MyHIM@lacare.org





Health In Motion[™]



Tobacco Cessation Resources

Below is a list of organizations that can give you help you quit smoking. Ask your doctor, pharmacist, and/or educator to help you find others. Often your local hospital may have support groups.

AcuHope

5953 Laurel Cyn Blvd. Ste C Valley Village, CA 91607 818-708-1698, Joanne

www.acuhope.com

Type of Service: Use Acupuncture treatment to help smokers stop smoking

Accepts most insurances

AcuHope

18740 Ventura Blvd. Ste 204 Tarzana, CA 91356 818-708-1698, Joanne

www.acuhope.com

Type of Service: Use Acupuncture treatment to help smokers stop smoking Accepts most insurances

American Lung Association-Not on Tobacco

2025 Weswind Dr Ste C. Bakersfield, CA 93301 800-586-4872 Opt 1; 661-847-4700; 310-735-9175 Tammy or Jill

www.lung.org/california

Type of Service: Classes, group sessions and telephonic counseling

American Lung Assoc.-Freedom from Smoking

3325 Wilshire Blvd Ste 900 Los Angeles, CA 90010 800-586-4872 Opt 1; 213-384-5864 or 310-735-9175 Reyna

www.lung.org/california

Type of Service: Class and telephonic counseling

American Lung Association of California

3326 Wilshire Blvd Ste 901 Los Angeles, CA 90010 1-800-548-8252; 213-384-5864 Opt 0, Hector www.lung.org/california

Type of Service: Helpline, Telephonic counseling

Buddhist Tzu Chi Community Clinic

1000 S Garfield Ave. Alhambra, CA 91801 626-281-3383, Yng

www.tzuchimedicalfoundation.org

Type of Service: Information and classes

Buddhist Tzu Chi Community Clinic

10414 Vacco St. S El Monte, CA 91733 626-281-3383

www.tzuchimedicalfoundation.org

Type of Service: Classes, group sessions and telephonic counseling

California Smokers Helpline

1-800-NO-BUTTS (1-800-662-8887) Type of Service: Helpline, Telephonic Counseling

Center for Disease Control and Prevention

Office on Smoking and Health 1-800-784-8669 (1-800-QUIT-NOW) Type of Service: Helpline, Telephonic Counseling

Glendale Adventist Medical Center

1509 Wilson Terrace Glendale, CA 92106 818-409-8042; 323-255-9030 Opt 2, Michael www.adventisthealth.org/glendale

Type of Service: Classes, group sessions and telephonic counseling

Kaiser Permanente-Freedom from Smoking

5105 Goldleaf Cr. Los Angeles, CA 90056 866-402-4320, 216-265-6800, Katrina 866-862-4295-Wellness Coaching by Phone www.kp.org/quitsmoking

Type of Service: Classes, group sessions and telephonic counseling

National Cancer Institute

1-877-444U-QUIT (1-877-448-7848)

Type of Service: Help line, Telephonic counseling

National Council on Alcoholism and Drug Dependence (NCADD) South Bay Area

1334 Post Ave. Torrance, CA 90501 310-328-1460, Vanessa

http://ncadd.org/

Type of Service: Classes and group sessions

National Council on Alcoholism and Drug Dependence (NCADD) of the East San Gabriel and Pomona Valleys

4625 N Grand Ave, Covina, CA 91724 800-622-2255; 626-331-5316, Gaby

http://ncadd.org/

Type of Service: Classes and group sessions

Nicotine Anonymous

351 E. 6th St. Long Beach, CA 90802

Flossie Center

800-642-0666: 562-435-7350, Monica

www.scina.org

Type of Service: Group sessions

Nicotine Anonymous

1260 18th St. Santa Monica, CA 90404

Unitarian Church Cottage

800-642-0666; 310-780-6380, Marjorie

www.scina.org

Type of Service: Group sessions, Thursdays 7:30pm

Nicotine Anonymous

346 Termino Ave. Long Beach, CA 90814 All Saints Episcopal Church, Pre-school room 1-800-642-0666, 562-427-8595

www.scina.org

Type of Service: Group sessions, Mondays 6pm

Nicotine Anonymous

1509 Wilson Terrace Glendale, CA 92106 Glendale Adventist Medical Center @ 2 & 134 fwys 1-800-642-0666, Steve

www.scina.org

Type of Service: Group sessions, Mondays 6:15pm

Nicotine Anonymous

626 Robertson West Hollywood, CA 90069 West Hollywood Recovery - Big Room 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Mondays 6:30pm

Nicotine Anonymous

3333 Skypark Drive, Torrance, CA McMillan Medical Center, Room 300 1-800-642-0666, Lance

www.scina.org

Type of Service: Group sessions, Mondays 7pm

Nicotine Anonymous

23621 S Main St. Carson, CA 90745 Kaiser Foundation, Carson CDRP, Room A 800-642-0666; 310-513-6707 Opt 2, Karla

www.scina.org

Type of Service: Group sessions, Tuesdays 6pm

Nicotine Anonymous

14722 Clark Ave. Bellflower, CA 90706 Calvary Baptist Church-Family Center Room 1-800-642-0666, 562-644-5225, Joseph

www.scina.org

Type of Service: Group sessions, Tuesdays 7pm

Nicotine Anonymous

397 W. 104th St. Inglewood, CA 90303 Christian Church Inglewood Southside 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Wednesdays 6pm

Nicotine Anonymous

1161 E. Covina Blvd., Covina, CA Aurora Charter Oak Hospital, Group Room 1-800-642-0666 www.scina.org

Type of Service: Group sessions, Wednesdays 6:30pm

Nicotine Anonymous

9449 Imperial Highway Downey, CA 90242 Kaiser Imperial Medical Center, Room Q22 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Wednesdays 7pm

Nicotine Anonymous

512 Main St., El Segundo, CA upstairs and look for gnome 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Thursdays 7pm

Nicotine Anonymous

1260 18th St., Santa Monica, CA Unitarian Church Room 6 – cottage 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Thursdays 7:30pm

Nicotine Anonymous

4445 Nobles Ave, Sherman Oaks, CA Sherman Oaks Presbyterian Nursery School 800-642-0666 www.scina.org

Type of Service: Group sessions, Thursdays 8pm

Nicotine Anonymous

14722 Clark Ave. Bellflower, CA 907069416 Club1-800-642-0666

www.scina.org

Type of Service: Group sessions, Fridays 3pm

Nicotine Anonymous

2900 Sunset @ Parkman, Los Angeles, CA Café Tropical Back Room 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Fridays 6:30pm

Nicotine Anonymous

5881 Cherry Ave. Long Beach, CA 90805 Intercity Fellowship; Main Meeting Room 1-800-642-0666, 562-206-6020

www.scina.org

Type of Service: Group sessions, Saturdays 9am

Nicotine Anonymous

12720 Washington Blvd. Culver City, CA 90066 Marina Center 1-800-642-0666, 310-396-3525, Jack

www.scina.org

Type of Service: Group sessions, Saturdays 5pm

Nicotine Anonymous

12355 Moorpark Ave. Studio City, CA Unitarian Universalist Church 1-800-642-0666

www.scina.org

Type of Service: Group sessions, Sundays 4:30pm

Save Our Selves

1540 East Colorado St. Glendale, CA 92105 Didi Hisrch Community Mental Health Center 323-666-4295, Jim

www.cfiwest.org/sos; www.sossobriety.org

Type of Service: Group sessions, Fridays 7pm, Sundays 12pm to 1:30pm

Save Our Selves

425 South Broadway, Los Angeles CA 90068 2nd Floor 323-666-4295

www.cfiwest.org/sos; www.sossobriety.org

Type of Service: Group sessions, Mondays 7:30pm, Wednesdays 7:30pm, Friday 7:30pm

Save Our Selves

6666 Green Valley Circle Los Angeles, CA 90066 SHARE Center 323-666-4295, Jim

www.cfiwest.org/sos; www.sossobriety.org
Type of Service: Group sessions, Thursdays, 8pm

Save Our Selves

7621 Canoga Park Ave. Canoga Park, CA 91301 West Valley Mental Health Center 323-666-4295

www.cfiwest.org/sos; www.sossobriety.org

Type of Service: Group sessions

Save Our Selves

27955 Sloan Canyon Rd. Castaic, CA 91310 Warm Springs Library 323-666-4295, Joseph

www.cfiwest.org/sos; www.sossobriety.org

Type of Service: Group sessions, every 1st Saturday 5:45pm

Save Our Selves

4773 Hollywood Blvd. Hollywood, CA 90027 323-666-4295, Jim

www.cfiwest.org/sos; www.sossobriety.org
Type of Service: Group sessions, Tuesdays 8pm

Torrance Memorial Medical Center

3333 Skypark Dr. Ste. 300, Torrance, CA McMillan Medical Center 310-325-9110, Vicky

www.torrencememorial.org

Type of Service: 6 or 8 week Breathe Freely classes

UCLA

200 UCLA Medical Plaza Building L.A, CA 90095 Suite 204 310-825-0014

Type of Service: Freedom From Smoking classes, 8 week course, Tuesday evenings, 4pm - 6pm

Cost: \$100 for UCLA employees, \$150 for non-UCLA

employees

Watts Healthcare Corp. Preventive Health Services

10300 S. Compton Blvd. Los Angeles CA 90002 Watts Health Center 323-357-6628

Type of Service: Classes, Tuesdays 10am, English and Spanish; Teens and Adults

For accommodation of persons with special needs, call 1-888-439-5123 or TTY 1-866-522-2731