



Our Mission is to provide essential community based providers in Los Angeles County with a managed, integrated healthcare delivery system to serve their communities in an organized, efficient compassionate and financially responsible manner.

Established in 1991, Health Care LA, IPA (HCLA) is a California Non-Profit mutual benefit organization predominately comprised of Federally Qualified Health Centers (FQHCs) and community clinics. HCLA is composed of 39 FQHC Clinics and Community Health Centers (CCHCs) who are an essential segment of the Safety Net in communities throughout Los Angeles County. HCLA's CCHC members provide health care to the most underserved within the county including Seniors and People with Disabilities. The IPA provides a vehicle for these CCHC's to contract with Health Plans to serve Managed Care Patients including Commercial, Covered California, Medi-Cal, Medicare and Cal Medi-Connect product lines.

HEALTH PLAN CONTRACTS	
HEALTH PLANS	PRODUCT LINES
Alignment Healthcare	HMO: Medicare Advantage & Medi-Medi
Anthem Blue Cross	HMO: Commercial, Medi-Cal*, Medicare Advantage, Medi-Medi, POS and Covered CA
Blue Shield of CA	HMO: Commercial, POS, and Medicare Advantage ( <i>eff. 01/01/2021</i> )
Blue Shield Promise Health Plan (Care 1 <sup>st</sup> )	HMO: Cal MediConnect, Medi-Cal, Medi-Medi
Brand New Day	HMO: Medicare Advantage & Medi-Medi
Cigna	HMO: Commercial & POS
Health Net	HMO: Cal MediConnect, Commercial, Covered CA, Medi-Cal*, Medicare Advantage, Medi-Medi & POS
Imperial Health Plan	HMO: Medicare Advantage & Medi-Medi
L.A. Care Health Plan	HMO: Cal MediConnect Covered CA & Medi-Cal*
Molina Healthcare	HMO: Cal MediConnect, Covered CA, Medi-Cal, Medicare Advantage & Medi-Medi

\*Dual risk contract: members assigned to Capitated hospital based on PCP assignment

HOSPITAL AFFILIATIONS		
Alta Hospitals:	Hollywood Presbyterian Medical Center	• St. Joseph Medical Center
• Los Angeles Community	Martin Luther King Jr. Community Hospital	San Gabriel Valley Medical Center
• Norwalk Community	Memorial Care Health System:	Southern California Hospital
Centinel Hospital Medical Center	• Community Hospital of Long Beach	• Culver City (formerly Brotman Medical Center)
Emanate Health:	• Long Beach Memorial Medical Center	• Hollywood (formerly Hollywood Community)
• Foothill Presbyterian	• Miller Children's Hospital Long Beach	• Van Nuys
• Inter-community Campus	Olive View – limited scope of services	St. Francis Medical Center
• Queen of the Valley	Pomona Valley Hospital	<b>Valley Presbyterian Hospital *</b>
Dignity Health Hospitals:	Providence Health & Sciences:	White Memorial Medical Center
• <b>California Hospital Medical Center *</b>	• Holy Cross Medical Center	<u>Legend:</u>
• St. Mary Medical Center Long Beach	• Little Company of Mary	<b>* Full Risk Partners for Medi-Cal Enrollees</b>



Our Mission is to provide essential community based providers in Los Angeles County with a managed, integrated healthcare delivery system to serve their communities in an organized, efficient compassionate and financially responsible manner.

MANAGEMENT COMPANY	MSO contract with MedPOINT Management – <a href="http://www.medpointmanagement.com">http://www.medpointmanagement.com</a>
WEB PORTAL USER LOGIN	Access Claims, Cap Reports, Submit Authorizations via web portal: Sign up for the Provider Portal here – <a href="https://portal.medpointmanagement.com/sign-in">https://portal.medpointmanagement.com/sign-in</a>
CAPITATED LAB	All Lab work must be referred to Quest Diagnostics
ELIGIBILITY & BENEFITS	For most current information, check via Health Plan website, directly
UTILIZATION MANAGEMENT	Use web portal for all submission requests and medical record attachments.
CASE MANAGEMENT	Fax number: (818) 444-1203
CLAIMS & ENCOUNTER SUBMISSIONS	Submit Electronic Claims and Encounters through Office Ally – Payer ID: MPM06 Contact Office Ally at (866) 575-4120 or go to <a href="http://www.officeally.com/register/enrollment.aspx">http://www.officeally.com/register/enrollment.aspx</a> to set up an account Or submit via CMS1500 to HCLA P.O. Box 570590, Tarzana, CA 91357-0730
ELECTRONIC PAYMENTS & ACCESS TO EOBs	Receive Payments via EFT and access EOBs through the Payspan web-portal at <a href="http://www.payspanhealth.com">www.payspanhealth.com</a> . New to Payspan? Request your registration code at: <a href="https://www.payspanhealth.com/requestRegCode/">https://www.payspanhealth.com/requestRegCode/</a> or via email at <a href="mailto:Providersupport@payspanhealth.com">Providersupport@payspanhealth.com</a> . For additional assistance call 877-331-7154, Option 1.
FIELD REPRESENTATIVE	Varduhi Voskanyan and Jenny Laporte are available to answer any questions or may come to your office for an In-Service. Contact Varduhi Voskanyan at 818-702-0100 x 1928 or email <a href="mailto:vvoskanyan@medpointmanagement.com">vvoskanyan@medpointmanagement.com</a> and/or Jenny Laporte at 818-702-0100 ext. 2164 or email <a href="mailto:JLaporte@medpointmanagement.com">JLaporte@medpointmanagement.com</a>
PROVIDER NETWORK OPERATIONS	Please contact MPM Provider Network Operations with questions and Provider Updates at (818) 702-0100, Prompt 5 or <a href="mailto:HCLA_ProviderServices@medpointmanagement.com">HCLA_ProviderServices@medpointmanagement.com</a>
HEALTH CARE LA, IPA WEBSITE	For additional information on Health Care LA, IPA please visit our website and <a href="http://www.healthcarela.org">www.healthcarela.org</a>