



“Global Care stands for community oriented, high quality, convenient, cost effective health care for all.”

Global Care Medical Group was incorporated in 1993. The IPA is comprised of over 500 Primary Care Providers and 2,500 Specialists. Global Care’s extensive network enables members to access quality health care throughout the Los Angeles area. Global Care Physicians are quality-oriented professionals dedicated to providing the best possible health care services. Global Care presently provides access to a significant amount of Managed Care Enrollees and is continually growing. The IPA is contracted with the Health Plans and Affiliated Hospitals listed below.

HEALTH PLAN CONTRACTS

HEALTH PLANS	PRODUCT LINES
Anthem Blue Cross	HMO: Covered CA and Medi-Cal
Blue Shield of CA	HMO: Commercial and POS
Blue Shield Promise	HMO: Medicare Advantage, Medi-Cal and Medi-Medi
Brand New Day	HMO: Medicare Advantage and Medi-Medi
Central Health	HMO: Medicare Advantage and Medi-Medi
Health Net	HMO: Commercial, Medi-Cal, POS and Salud Con
Imperial Health Plan	HMO: Medicare Advantage and Medi-Medi
L.A. Care	HMO: Cal MediConnect, Covered CA and Medi-Cal
Molina Healthcare	HMO: Cal MediConnect, Covered CA, Medi-Cal, Medicare Advantage and Medi-Medi
WellCare of CA (Centene)	HMO: Medicare Advantage and Medi-Medi

HOSPITAL AFFILIATIONS

Adventist Health White Memorial	Long Beach Memorial Medical Center
Beverly Hospital – Montebello	Martin Luther King Jr. Community Hospital
California Hospital Medical Center *	Memorial Hospital of Gardena
Centinela Hospital Medical Center	Providence Little Company of Mary – San Pedro & Torrance
East LA Doctor’s Hospital	San Gabriel Valley Medical Center
Glendale Adventist Medical Center	Southern California Hospital at Culver City *^
Hollywood Presbyterian Medical Center *	Southern California Hospital at Hollywood ^
Los Angeles Community Hospital at Los Angeles ^	St. Francis Medical Center
Los Angeles Community Hospital at Norwalk ^	St. Mary Medical Center

Legend: * Full Risk Partners for Medi-Cal Enrollee, ^ LA Care V-IDS

MANAGEMENT COMPANY	MSO contract with MedPOINT Management http://www.medpointmanagement.com
WEB PORTAL USER LOGIN	Access Claims, Cap Reports, Submit Authorizations via web portal: Sign up for the Provider Portal here – https://portal.medpointmanagement.com/sign-in
CAPITATED SPECIALTIES	All Lab work must be referred to Quest Diagnostics All Radiology must be referred to RadNet Hematology-Oncology – LA Cancer Network and The Oncology Institute Pain Management *Effective 10/1/21*
ELIGIBILITY & BENEFITS	For most current information, check via Health Plan website, directly
UTILIZATION MANAGEMENT	Use web portal for all submission requests and medical record attachments
CASE MANAGEMENT	Fax number: (818) 444-1203
CLAIMS & ENCOUNTER SUBMISSIONS	Submit Electronic Claims and Encounters through Office Ally – Payer ID: MPM05 Contact Office Ally at (866) 575-4120, go to http://www.officeally.com/register/enrollment.aspx to set up an account or submit via CMS1500 to Global Care P.O. Box 571420, Tarzana, CA 91357-0730

ELECTRONIC PAYMENTS & ACCESS TO EOBs	<p>Receive Payments via EFT and access EOBs through the Payspan web-portal at www.payspanhealth.com.</p> <p>New to Payspan? Request your registration code at: https://www.payspanhealth.com/requestRegCode/ or via email at Providersupport@payspanhealth.com. For additional assistance call 877-331-7154, Option 1.</p>
FIELD REPRESENTATIVE	<p>Lizet Caldera is available to answer any questions or may come to your office for an In-Service. Contact Lizet at 818-702-0100 x1420 or lcaldera@medpointmanagement.com</p>
PROVIDER NETWORK OPERATIONS	<p>Please contact MPM Provider Network Operations with questions and Provider Updates at (818) 702-0100, Prompt 5 or Global_ProviderServices@medpointmanagement.com</p>

GLOBAL CARE MEDICAL GROUP

N.A. Anakwenze, MD, MPH, MBA – Medical Director, President & CEO
www.globalcaremedgroup.com