



HEALTH PLAN CONTRACTS

| HEALTH PLANS | PRODUCT LINES |
|---------------------------------|---|
| Aetna | HMO: Commercial, POS |
| Alignment Healthcare | HMO: Medicare |
| Anthem Blue Cross | HMO: Medi-Cal |
| Blue Shield of CA | HMO: Commercial, POS, Medicare |
| Blue Shield Promise Health Plan | HMO: Medi-Cal |
| Brand New Day | HMO: Medicare, Medi-Medi |
| Central Health Plan | HMO: Medicare |
| Clever Care Health Plan | HMO: Medicare |
| Easy Choice Health Plan | HMO: Medicare |
| Health Net | HMO: Commercial, POS, Medicare, Covered CA, Medi-Cal (capitated to Beverly Hospital managed by MPM) |
| Molina Healthcare | HMO: Commercial, Medi-Cal, Medicare, Medi-Medi, Cal MediConnect, Covered CA |
| SCAN Health Plan | HMO: Medicare, Medi-Medi |

CONTACTS

| DEPARTMENT | FAX NUMBER |
|--|----------------|
| Case Management | (818) 791-4019 |
| Inpatient Utilization Management | (818) 791-4017 |
| Outpatient Utilization Management | (818) 791-4020 |
| Authorization Notes ** | (818) 791-4018 |
| ** If electronic submission is not available, please utilize the above fax number. However, electronic submission via MPM web portal is preferred. | |

HOSPITAL AFFILIATIONS

| | |
|-------------------------------------|-----------------------------------|
| Alhambra Hospital Medical Center | Monterey Park Hospital |
| Beverly Hospital | San Gabriel Valley Medical Center |
| Children's Hospital of Los Angeles | Whittier Hospital Medical Center |
| Garfield Medical Center | White Memorial Medical Center |
| Greater El Monte Community Hospital | |

| | |
|--------------------------------|---|
| MANAGEMENT COMPANY | MSO contract with MedPOINT Management – http://www.medpointmanagement.com |
| WEB PORTAL USER LOGIN | Access Claims, Cap Reports, Submit Authorizations via web portal: Sign up for the Provider Portal here – https://portal.medpointmanagement.com/sign-in |
| CAPITATED LAB | All Lab work must be referred to American Bio-Clinical Laboratories at (323) 222-6688. For provider registration, please send an email to IT@abclab.com *Members with Health Net Covered California must be referred to Quest Diagnostics at (866) 697-8378 |
| ELIGIBILITY & BENEFITS | For the most current information, check via Health Plan website, directly. |
| CLAIMS & ENCOUNTER SUBMISSIONS | Submit Electronic Claims and Encounters through Office Ally – Payer ID: MPM44 Contact Office Ally at (866) 575-4120 or go to http://www.officeally.com/register/enrollment.aspx to set up an account. Submit hard copies to P.O. Box 571450 Tarzana, CA 91357-1450 |
| FIELD REPRESENTATIVE | Field Representative is available to answer any questions or can come to your office for an In-Service. Contact Tam Doan at (626) 757-2500, tam.doan@ahpscipa.com |
| IN-HOUSE CLIENT REPRESENTATIVE | In-House Client Representative is available to answer any questions. Contact Celine Melendez at (818) 702-0100 x 1884, CMelendez@medpointmanagement.com |
| PROVIDER NETWORK OPERATIONS | Please contact MPM Provider Network Operations with questions and Provider Updates at (800) 509-8359, Prompt 5 or AHISP_ProviderServices@medpointmanagement.com |