

ADVENTIST HEALTH PHYSICIANS NETWORK (AHPN)					
Toll Free Number	(888) 571-2244	Tax ID	68-0357690	NPI Number	1063718583

HEALTH PLAN CONTRACTS		
HEALTH PLANS	PRODUCT LINES	PLAN EFFECTIVE DATE
Anthem Blue Cross	Commercial Medicare Advantage POS	03/01/21
Blue Shield	Commercial Medicare Advantage POS TRIO/Covered CA*	02/01/21
Blue Shield Promise	Medi-Cal*	02/01/21
Health Net	Commercial Health Net Salud Con Medi-Cal* POS	02/01/21
LA Care	Cal MediConnect Covered CA Medi-Cal*	02/01/21
WellCare	Medicare	10/01/21

*Dual Risk Agreement: Members assigned to Capitated Hospital (Adventist Health White Memorial) based on PCP assignment

*TRIO/Covered CA anticipated effective date 03/01/21

HOSPITAL NETWORK	
KEY HOSPITALS	
Adventist Health Glendale	Adventist Health White Memorial (capitated hospital)
HOSPITALISTS	
Vituity Family Medicine Center	White Memorial Medical Group

URGENT CARE FACILITIES		
Adventist Health Urgent Care – Glendale 1975 Verdugo Blvd., # A, La Cañada Flintridge, CA 91011 (818) 249-9454	Adventist Health Urgent Care – Montrose 544 N. Glendale Ave., # A, Glendale, CA 91206 (818) 241-4331	Lincoln Heights Urgent Care 2813 N. Broadway, Los Angeles, CA 90031 (323) 342-9066

UM DEPARTMENTS - FAX NUMBERS			
Case Management	(747) 287-0118	Inpatient Utilization Management	(747) 287-0119
Authorization Notes**	(747) 287-0120	Outpatient Utilization Management	(747) 287-0121
** MPM Portal use strongly recommended, otherwise fax to the above number			

MANAGEMENT COMPANY	Effective February 1, 2021, MSO contract with MedPOINT Management (MPM) http://www.medpointmanagement.com
WEB PORTAL USER LOGIN	Access Claims Status, Cap Reports, Submit Authorizations via web portal: Sign up for the Provider Portal here – https://portal.medpointmanagement.com/sign-in
ELIGIBILITY & BENEFITS	Check MPM Web Portal or for most current information, check Health Plan website
UM ON-CALL NURSE INFO	Dial (818) 702-0100 and request the On-Call Nurse, Mon-Fri: 5pm-9am, Sat-Sun & Holidays: 24/7
CAPITATED SPECIALIST	LABORATORY: LabCorp of America HEMATOLOGY/ONCOLOGY: LA Cancer Network
APPLICATION PREFERRED	CAQH
CLAIMS & ENCOUNTER SUBMISSIONS	Submit Electronic Claims and Encounters through Office Ally – Payer ID: MPM51 Preferred Clearing House. Contact Office Ally at (866) 575-4120 or go to http://www.officeally.com/register/enrollment.aspx to set up an account. Submit Paper Claims to P.O.BOX 7020-07 Tarzana, CA 91357
CLAIMS INQUIRY UNIT	Submit inquiries via MPM web portal or call (818) 702-0100 ext. 1499
CLIENT REPRESENTATIVE	In-House IPA Rep: Faith Salazar (818) 702-0100 x1671, FSalazar@medpointmanagement.com
PROVIDER NETWORK OPERATIONS	Please contact MPM Provider Network Operations with questions and Provider Updates at AHPN_ProviderServices@medpointmanagement.com